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East Division Crime Watch Newsletter

is published by the Fort Worth Police Department East Division Code Blue/Crime Prevention Unit
For more information please contact Steve Kaneaster at 817-392-4800 or Charles.kaneaster@fortworthtexas.gov

For previous issues, go to: <https://police.fortworthtexas.gov/Patrol/East>

Mark Your Calendar

Fort Worth Police Department

Health & Safety Fair

Saturday, June 8, 2024
10am to 2pm

Martin Luther King Community Center
5565 Truman Dr. , Fort Worth, Texas 76112

- Lowe's - 2546 Eastchase
- My FW APP - Customer care
- Oak Street Health
- Marina Dental
- Strong Castle Outreach
- FW Credit Union
- Legal Shield Association
- HOPE/CRU
- FWPD Crime Lab
- DHS/Federal Protective Service - R7 - Northern District
- Graffiti Abatement
- Office of the Police Monitor
- PAL
- One Safe Place/Crime Stoppers
- Texas Health Resources
- Cook Children's Health Plan
- Dept of Family Protective Services/ Community Partners of Tarrant County
- Tarrant County Health Dept
- Tarrant County Public Health Prenatal Hepatitis B Prevention
- TC Public Health Chronic Disease
- Alzheimer's Assoc North Central Chapter
- Mental Health Advocacy Partners
- The Women's Center of TC
- Victim Assistance
- MHMR
- CFW-Neighborhood Services (Homeless Unit)
- Community & Public Engagement
- JPS Health Network
- Fort Worth Municipal Court
- Goodwill North Central Texas
- YMCA-William M McDonald/ Eastside
- Sycamore Community Center
- East Regional Library
- Code Compliance - Code Ranger
- Fort Worth Fire Dept
- Ministers Against Crime
- Tarrant County College Outreach
- FW Animal Care and Control
- Sewing Divas of River Oaks
- FW Marshalls Lake Patrol
- Mounted
- CAPA
- BACA (Bikers Against Child Abuse)

AND MORE!

Contact Steve Kaneaster for more information. Office Phone: 817-392-5520 Email: Charles.kaneaster@fortworthtexas.gov

TASTE OF EASTSIDE

COPS VS COMMUNITY BBQ COOK OFF
EUGENE MCCRAY PARK @ LAKE ARLINGTON

3449 Quail Rd Fort Worth, TX 76105

FORT WORTH.

FREE ENTRY!

**BBQ
COOKOFF**

**KIDS FUN
ZONE!**

SATURDAY JUNE 1, 2024
12:00 P.M.

**1ST, 2ND,
& 3RD
PLACE
AWARDS**

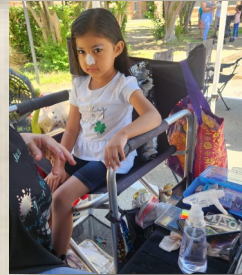
FOOD - MUSIC - FUN FOR THE WHOLE FAMILY
VENDOR SPACE AVAILABLE

Sponsored By
Community Safety Partnership Unit & Community partners

For More Info Call: 817-231-2214

E-mail: Niiceinc22@gmail.com

AHF-Quail Ridge Apartments Social Event May 18, 2024



On Saturday, May 18, 2024, the Management of AHF-Quail Ridge Apartments held a Social Event for its residents.

Management had recently completed the Crime Free Multi Family Housing training whose goal is to help Owners, Managers, Employees, and Residents, working with Law Enforcement, to reduce crime and provide a safe and healthy living environment.

Crime-Free Multi-Housing

The Crime Free Multi-Housing Program is a state-of-the-art, crime prevention program designed to reduce crime, drugs, and gangs on apartment properties.

The program consists of 3 phases that must be completed under the supervision of the Fort Worth Police Department. Property Managers, Assistant Managers, and Leasing Agents can become individually certified after completing training in each phase and the property becomes certified upon successful completion of all 3 phases.



Property Managers, Assistant Managers, and Leasing Agents authorized to execute a lease with prospective tenants in a complex with 8 or more units must attend an 8-hour training within 6 months of hire date. The landlord or at least one employee for the complex shall attend a 4-hour refresher training annually. (Fort Worth City Ordinance No. 19998-12-2011)

Attendees must pre-register for the workshop. To register, contact Officer Brittany Jones at CFMH@fortworthtexas.gov or complete form at [CFMH Registration Form](#).

Workshops will be held in the auditorium of the Fort Worth Police Department's Headquarters, located at 505 W. Felix St on Wednesdays from 9:00 a.m. - 5:00 p.m. or 9:00 a.m. - 1:00 p.m. for refresher training.

All participants must pre-register!
CFMH@fortworthtexas.gov

Send an email to
Officer Brittany Jones - Brittany.Jones@fortworthtexas.gov

Or
FWPD East Division - Officer C. Almaraz
Carlos.Almaraz@fortworthtexas.gov

What's the 3-1-1 with Fort Worth's new 311 nonemergency service?

Published on May 01, 2024



The City of Fort Worth has marked another milestone on the journey to acquiring the 311 number to access City services.

Once the federal government ruled the 311 number could not be charged for mobile services, Fort Worth added 311 to the list of ways to contact the City Call Center.

What's new: Residents are now able to call either 311 or the 10-digit number ([817-392-1234](tel:817-392-1234)) to reach City services. 311, a nonemergency line, can only be dialed from a wireless device and must be called from within Fort Worth city limits.

There is no cost for 311 mobile services. The main providers of cell towers have set up 311 service inside Fort Worth; minor providers will also use these towers to carry their service.

"We are excited to offer another shorter path to call for City services," said Sharon Gamble, customer service administrator for the City of Fort Worth. "Dial 311 when in the city limits from your cell phone to reach our Contact Center, [817-392-1234](tel:817-392-1234)."

Fort Worth Call Center receives another top award

311 Fort Worth—Contact Center picked up an award at the ENGAGE311 conference, this year as finalist for its call center. The center was selected as the 2020 winner. In addition to its teamwork and service-level improvements, the center successfully deployed three distinct software programs during 2023:

- "Place in Line" allows callers to wait off the phone rather than on hold.
- After the call, an "After-Call Survey" is presented, which allows the center to harvest caller insights and sentiments.
- Workforce Management system now integrates with payroll system, providing an automatic recording of representatives' system log-in and log-out times. "Time-off Manager" allow representatives to see time available for leave and the ability to request for paid time off streamlined through this tool. The implementation of automated work time entry has resulted in a collection time savings of 400-plus hours annually for agents.

"By maintaining more accurate and timely records and reducing manual entry errors, the time required by management for timekeeping review and maintenance has been significantly reduced ... enabling them to focus on other priorities, agent-focused enhancements and overall service quality," Gamble said.

Supporting 25 departments with 48 divisions, MyFW311 maintains active engagement with City stakeholders through quarterly meetings, monthly reporting and continuous open dialogue for the 13th largest U.S. city.

"The establishment of a Unified Call Center support team exemplifies our commitment to interdepartmental cooperation," Gamble said. "The implementation of a new billing system by the Water Department caused a surge in inquiries. The UCC was swiftly mobilized. Collaboratively, we devised alternative channels for customer engagement, leveraging technological platforms with the MyFW App and text service, alongside traditional web intake methods.

"Furthermore, a concerted effort was made to share information via prominent banners on the City's website homepage, redirecting residents to expedited service avenues. This multifaceted approach alleviated strain on the call center and bolstered overall efficiency and resident satisfaction."



The Texas Chisholm Trail Crime Prevention Association is sponsoring the following Crime Prevention Seminars



Location: Christ Lutheran Church
4409 Sycamore School Rd
Fort Worth, Texas 76133



MUST RSVP TO: Kelly Biggs: KBBiggs@tarrantcounty.com

Lunch is Free

Date	Time		Class/Seminar
	Start	End	
Tuesday, June 11, 2024	10:00 AM	1:00 PM	Internet Safety for Families
Tuesday, September 10, 2024	10:00 AM	1:00 PM	Human Trafficking Awareness

<http://tctcpa.net/>

The **Texas Chisholm Trail Crime Prevention Association**, a unit of the **Texas Crime Prevention Association**, is composed of concerned citizens, private security professionals, loss prevention experts, crime prevention specialists, public safety educators and law enforcement officers.

We are founded on spreading the concepts of crime prevention through sharing information on new programs and building partnerships. We welcome the participation of individuals, companies and other organizations.

The **Texas Chisholm Trail Crime Prevention Association** affects the prevention of crime through coordinated and concerted efforts, through programs and functions that encourage citizen involvement and participation, and by assisting in the effort to create a safer environment for the citizens we serve.

TRAINING & VOLUNTEER OPPORTUNITIES

Code Blue Coordinators



East	Stephen Stous	817-392-5955
West	Gerald Huck	817-392-4706
North	Brandie Doughtie	817-392-3172
Northwest	Sandra Jones	817-392-3542
South Division	Warner Filley	817-392-3418
Central Division	Alison Golden	817-392-3973



Citizens Police Academy

Contact: Officer Tamelia Carroll 817-392-6225
Spanish: Daniel Segura 817-225-5938



Community Emergency Response Team

Contact: Officer Matthew Thomsen 682-404-2223



Fort Worth Explorers Program

Contact: Officer Rebecca Woodward 817-392-4458



Project Success

Contact: Officer Michael Kuzenka 817-253-3501



Fort Worth Citizens Fire Academy

Contact: Public Education Section 817-392-6862



C.A.P.A. - Clergy And Police Alliance

Contact: Officer Gabriel Guzman 817-991-0663



M.A.C. - Ministers Against Crime

Contact: Officer Tamelia Carroll 817-392-6225



Code Ranger - Fort Worth Code Compliance

Contact: 817-392-1234



Fort Worth Police Athletic League

Contact: Nestor Martinez 817-980-2720



Graffiti Abatement

817-392-2700



The FBI's Child ID App

Putting Safety in Your Hands

A child goes missing every 40 seconds in America. Many never return home.

The FBI's new Child ID App can help.

Simply download the free FBI mobile application from the App Store on iTunes, add the latest photos of your child, enter key information about him or her, and update it regularly.

In the unlikely event that your child goes missing, you can quickly e-mail the photos and information to authorities. The app also includes safety advice and checklists for parents. And please be assured, no information about you or your child will be collected or stored by the FBI or iTunes.

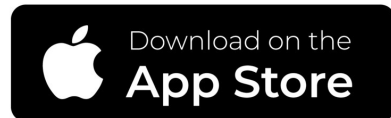
Put your child's safety in your own hands. Download the FBI's Child ID App today.



FEDERAL BUREAU OF INVESTIGATION

Get the FBI Child ID App

Put your child's safety in your own hands



Community Camera Program



Do you have video surveillance at your home or business?



As crimes occur nearby, they are not always aware that their system may have captured information that could help solve the crime, thus keeping our community safer. In turn, the police are also not always aware who may have this potentially vital information.

Residents and businesses across the city can register their privately owned surveillance camera systems.

To Register your camera system go to:

<https://www.fortworthpd.com/OnlineServices/Cameras/>

FORT WORTH[®]

MyFW

APP

My Fort Worth (MyFW) is the official app for residents and visitors to quickly and easily report issues to the City of Fort Worth.

Users can provide a brief description, pictures, and use a map-based location feature to submit issues like graffiti, potholes, or high grass.

Once submitted, the request will go directly to the appropriate team for a quick response.

The user can view the status of the request in the app and receive a notification when it is complete.

Working together to build a strong community.



<https://play.google.com/store/apps/details?id=gov.fortworthtexas.service>

Fort Worth One Address

Search One Address - Find Everything

City of Fort Worth

Search One Address, Find Everything

Search Street Address (123 Main St)

Search

Enter a City of Fort Worth, TX Street Address to look up Permit, Crime, Code Violations, and Other City data.

5650 E LANCASTER AVE

Search

Enter a City of Fort Worth, TX Street Address to look up Permit, Crime, Code Violations, and Other City data.

Location Data

- Nearby City Facilities
- Services
- Reference
- Neighborhoods
- Planning & Development / Zoning
- Code Enforcement

Neighborhood Profile Area

• NPA Name: SE2

Code Violations (as of 05/22/2023 6:39PM)

- 5700 E Lancaster Ave (~184 ft)
- 712 Weiler Blvd (~252 ft)
- 5605 E Lancaster Ave (~331 ft)
- 5701 S Hampshire Blvd (~410 ft)
- 5601 E Lancaster Ave (~439 ft)
- 5734 E Lancaster Ave (~442 ft)
- 814 Weiler Blvd (~493 ft)
- 5662 E Lancaster Ave (~77 ft)

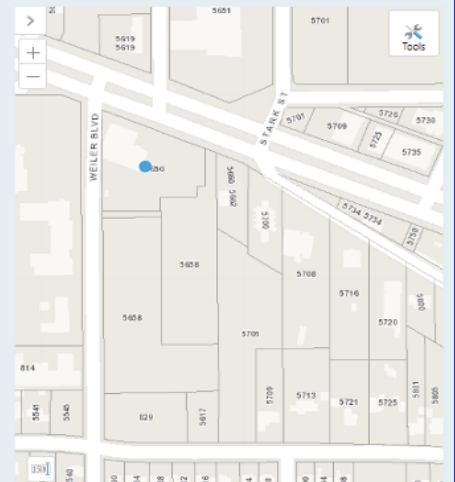
Permits (as of 05/23/2023 12:00AM)

- 5550 E LANCASTER AVE (~252 ft)
- 5550 E LANCASTER AVE (~252 ft)
- 5701 S HAMPSHIRE BLVD (~410 ft)
- 814 WEILER BLVD (~493 ft)

Crime Data (as of 05/21/2023 2:30PM)

- 5600 E LANCASTER AVE (~21 ft)
- 5600 E LANCASTER AVE (~22 ft)

5650 E LANCASTER AVE Map



Alarm Permits

What you need to know

If you live within the Fort Worth City limits and have a Monitored Home or Business Alarm System, you are required to obtain an Alarm Permit (Chapter 12 Fort Worth city Code)

Permits must be renewed annually. The Planning and Development Department will send out reminder notices, either by email or Postal Mail, about one month prior to the permit expiration date. However, you are responsible for ensuring that you renew your permit.

There are 3 ways you can apply for or renew the Alarm Permit.

- ⇒ In person; City of Fort Worth Planning and Development Department, 1000 Throckmorton
- ⇒ By Mail: You can download an application by going to:
<http://fortworthtexas.gov/planninganddevelopment/permits/alarms/>.
- ⇒ Online: Go to <http://fortworthtexas.gov/planninganddevelopment/permits/alarms/> and select "New Alarm Permits" or "Pay for an existing permit or service fees".

Applying or renewing Online is very easy. For first timers, you will need to register first and establish an account. Once you are registered, you can then apply for the permit.

Before applying for the Alarm Permit, make sure you have your paperwork from your Alarm Service. There is information that will be required for the permit process. Make sure you fully complete the application process, including paying online.

After you complete the application process, you will receive an email that confirms the application has been received. Once it is approved, you will receive your Alarm Permit information. This process is actually pretty quick. Make note of your Alarm Permit number—You will need this when you renew your permit. You can also always access your account and obtain this information.

Permit and Service Fees

Homeowner Permit Fee: \$50.00 initial and Annually
Commercial Permit Fee: \$100.00 initial and Annually
1-3 false alarms in 12 months - No Charge
4-5 false alarms in 12 months - \$50 per call
6-7 false alarms in 12 months - \$75 per call
8 or more false alarms in 12 months - \$100 per call

The Chief or authorized designee shall refuse police response to any alarm notification from an alarm site that does not have a valid alarm permit unless the alarm notification is a duress alarm, a hold-up alarm, a panic alarm or a report to 911 emergency telephone or to the police department by a person other than an alarm company.

If you have any questions regarding Alarm Permits contact:
City of Fort Worth Planning and Development Department, Alarm Unit at 817-392-1300.
They are very helpful.



Nextdoor is the private social network for your neighborhood.

Join Today
www.nextdoor.com
It's Free



Special Needs Assistance Program

The Fort Worth Office of Emergency Management is asking residents with a special, access or functional need to register in its free Special Needs Assistance Program, known as SNAP.

Register online or by calling the Office of Emergency Management at 817-392-6170 or 817-392-6144. Registration is in English or Spanish.

<https://apps.fortworthtexas.gov/SNAP/>



The City of Fort Worth is partnering with Deaf Link to provide the Accessible Hazard Alert System (AHAS) which will send accessible alert messages to registered residents who are Deaf,

Blind, Hard of Hearing, or Deaf/Blind before, during, and after an emergency or disaster in the City of Fort Worth.

Fort Worth AHAS subscribers in an area affected by an emergency or disaster will be able to receive an accessible alert message in American Sign Language (ASL) and English voice and text. The alert message could include information about the emergency and what actions to take.

Fort Worth AHAS will send accessible alert messages to internet and video capable devices such as computers, cell phones, smart phones, tablet computers, and wireless Braille readers.

Prepare, Plan, and Stay Informed.

Go To <http://ftw.ahasalerts.com/Default.aspx>

Smoke Alarm for the Deaf and Hard of Hearing



If interested: Please contact
Fire Safety Education Office
Phone: (817) 392-6862

Email:

Smoke.Detector@fortworthtexas.gov



Crime Stoppers hotline, 817-469-TIPS (8477), and website are operated by the Safe City Commission Crime Stoppers Call Center. The call center is staffed by off-duty public safety dispatchers and other trained personnel, who take calls and online submissions and then disseminate the tip information to the appropriate law enforcement agency for investigation. Each caller will receive a tip number to be used in all future correspondence.

Every tipster remains ANONYMOUS; callers do not have to identify themselves. A reward of up to \$1,000 will be offered to anyone who provides a tip that leads to an arrest for a crime or a criminal case cleared.

CITIZENS ON PATROL TRAINING SCHEDULE

**Contact Stephen Stous
@ 817-392-5955**



CONTACT
Officer
Nestor Martinez
817-980-2720

Nestor.Martinez@fortworthtexas.gov

#FORTWORTHSAFE



www.fortworthpd.com/Public/fort-worth-safe

Report It

Citizen Property Inventory System

Powered by LeadsOnline



Register your property at reportit.leadsonline.com

Safe. Secure. Free.

Knowing what you own – the difference between recovering and not recovering stolen property.

- General Public**
Keep a secure, online record of valuable property, accessible from anywhere. All for free.
- Law Enforcement**
Help law enforcement recover stolen property faster than before.
- Corporate Accounts**
Inventory tools, equipment, supplies, etc. Call 1-800-311-2656 for more about corporate accounts.

ReportIt is not a law enforcement function and does not automatically search for property that may have been lost or stolen. Please report any criminal activity to law enforcement immediately.

DCS-942L



S/N: ABCD123456789



H/W Ver.: A1 F/W Ver.: 1.01

**RECORD SERIAL NUMBERS,
TAKE PICTURES, MARK YOUR
PROPERTY, AND STORE IN A
SAFE PLACE**

