

FWPD East Division

Crime Prevention Newsletter

August 2024

FWISD

Back to School

August 13, 2024

For other Back to School Events

Go to: <https://www.fortworthtexas.gov/events/back-to-school-2024>



East Division Crime Watch Newsletter

is published by the Fort Worth Police Department East Division Code Blue/Crime Prevention Unit
For more information please contact Steve Kaneaster at 817-392-4800 or Charles.kaneaster@fortworthtexas.gov

For previous issues, go to: <https://police.fortworthtexas.gov/Patrol/East>

Back to School Safety Tips



**Texas Department
of Insurance**

For the 13.3 million transportation workers and other motorists across the United States, the start of a new school year brings a need for extra caution. Drivers need to pay special attention to the millions of children and teens crossing the streets, waiting at bus stops, and entering and exiting buses. Each year in Texas, hundreds of vehicle crashes occur in school zones resulting in severe injuries and death. Accidents like these are preventable when drivers follow school bus and school zone laws and use these safe driving tips.

1 Never pass a school bus when red lights are flashing.

Red flashing lights and an extended stop sign mean a school bus is stopped to let students on or off. Drivers behind or in front of a school bus must stop even if the road is divided (unless there is a physical barrier separating the lanes). Passing a school bus with red flashing lights in Texas is illegal. Violators can receive up to a \$1,250 fine, driver's license suspension, and jail time.

2 Slow down and stay alert.

Obey speed limit signs. Look for students walking in the street or riding bicycles, especially in neighborhoods without sidewalks. Students on bikes are often inexperienced. Give them plenty of room.

3 Reverse with care.

Back up slowly and look for pedestrians in driveways, sidewalks, and around vehicles. Use all mirrors and a backup camera if the vehicle has one.

4 Look for crosswalks and prepare to stop.

According to the [American Automobile Association](#), more than one-third of drivers roll through stop signs in school zones or neighborhoods. Be alert at intersections and crosswalks. Students often dart into crosswalks, streets, and between vehicles, especially when trying to catch a bus. Always come to a complete stop.

5 Avoid distractions.

Using handheld devices while driving in Texas is illegal and can result in a \$200 fine. Research shows that when drivers take their eyes off the road for only two seconds, it doubles their chances of crashing.



Texting and cellphone laws - distracted driving

Texting while driving is illegal everywhere in Texas, and some cities ban all cellphone use while driving. But using your cellphone while driving is always dangerous because it's distracted driving.

Cellphone laws to remember

- You cannot send or receive electronic messages while driving in Texas.
- Drivers with learner's permits are prohibited from using cellphones in the first six months of driving.
- Using any handheld device in your vehicle in a school zone is illegal.
- Drivers under the age of 18 are prohibited from using handheld devices.
- School bus drivers may not use cellphones at all while driving if children are present.
- Cellphone laws can change from city to city.

Drive safe and informed

- Never use your cellphone while driving.
- Pull off the road entirely and come to a complete stop before you talk or text
- Familiarize yourself with local laws.

Crime-Free Multi-Housing

The Crime Free Multi-Housing Program is a state-of-the-art, crime prevention program designed to reduce crime, drugs, and gangs on apartment properties.

The program consists of 3 phases that must be completed under the supervision of the Fort Worth Police Department. Property Managers, Assistant Managers, and Leasing Agents can become individually certified after completing training in each phase and the property becomes certified upon successful completion of all 3 phases.

Property Managers, Assistant Managers, and Leasing Agents authorized to execute a lease with prospective tenants in a complex with 8 or more units must attend an 8-hour training within 6 months of hire date. The landlord or at least one employee for the complex shall attend a 4-hour refresher training annually. (Fort Worth City Ordinance No. 19998-12-2011)

Attendees must pre-register for the workshop. To register, contact Officer Brittany Jones at CFMH@fortworthtexas.gov or complete form at [CFMH Registration Form](#).

Workshops will be held in the auditorium of the Fort Worth Police Department's Headquarters, located at 505 W. Felix St on Wednesdays from 9:00 a.m. - 5:00 p.m. or 9:00 a.m. - 1:00 p.m. for refresher training.



All participants must pre-register!
CFMH@fortworthtexas.gov

Send an email to
Officer Brittany Jones - Brittany.Jones@fortworthtexas.gov

Or
FWPD East Division - Officer C. Almaraz
Carlos.Almaraz@fortworthtexas.gov

What's the 3-1-1 with Fort Worth's new 311 nonemergency service?

Published on May 01, 2024



The City of Fort Worth has marked another milestone on the journey to acquiring the 311 number to access City services.

Once the federal government ruled the 311 number could not be charged for mobile services, Fort Worth added 311 to the list of ways to contact the City Call Center.

What's new: Residents are now able to call either 311 or the 10-digit number ([817-392-1234](#)) to reach City services. 311, a nonemergency line, can only be dialed from a wireless device and must be called from within Fort Worth city limits.

There is no cost for 311 mobile services. The main providers of cell towers have set up 311 service inside Fort Worth; minor providers will also use these towers to carry their service.

"We are excited to offer another shorter path to call for City services," said Sharon Gamble, customer service administrator for the City of Fort Worth. "Dial 311 when in the city limits from your cell phone to reach our Contact Center, [817-392-1234](#)."

Fort Worth Call Center receives another top award

311 Fort Worth—Contact Center picked up an award at the ENGAGE311 conference, this year as finalist for its call center. The center was selected as the 2020 winner. In addition to its teamwork and service-level improvements, the center successfully deployed three distinct software programs during 2023:

- "Place in Line" allows callers to wait off the phone rather than on hold.
- After the call, an "After-Call Survey" is presented, which allows the center to harvest caller insights and sentiments.
- Workforce Management system now integrates with payroll system, providing an automatic recording of representatives' system log-in and log-out times. "Time-off Manager" allow representatives to see time available for leave and the ability to request for paid time off streamlined through this tool. The implementation of automated work time entry has resulted in a collection time savings of 400-plus hours annually for agents.

"By maintaining more accurate and timely records and reducing manual entry errors, the time required by management for timekeeping review and maintenance has been significantly reduced ... enabling them to focus on other priorities, agent-focused enhancements and overall service quality," Gamble said.

Supporting 25 departments with 48 divisions, MyFW311 maintains active engagement with City stakeholders through quarterly meetings, monthly reporting and continuous open dialogue for the 13th largest U.S. city.

"The establishment of a Unified Call Center support team exemplifies our commitment to interdepartmental cooperation," Gamble said. "The implementation of a new billing system by the Water Department caused a surge in inquiries. The UCC was swiftly mobilized. Collaboratively, we devised alternative channels for customer engagement, leveraging technological platforms with the MyFW App and text service, alongside traditional web intake methods.

"Furthermore, a concerted effort was made to share information via prominent banners on the City's website homepage, redirecting residents to expedited service avenues. This multifaceted approach alleviated strain on the call center and bolstered overall efficiency and resident satisfaction."



TRAINING & VOLUNTEER OPPORTUNITIES

Code Blue Coordinators



East	Stephen Stous	817-392-5955
West	Gerald Huck	817-392-4706
North	Brandie Doughtie	817-392-3172
Northwest	Sandra Jones	817-392-3542
South Division	Warner Filley	817-392-3418
Central Division	Alison Golden	817-392-3973



Citizens Police Academy

Contact: Officer Tamelia Carroll 817-392-6225
Spanish: Daniel Segura 817-225-5938



Community Emergency Response Team

Contact: Officer Matthew Thomsen 682-404-2223



Fort Worth Explorers Program

Contact: Officer Rebecca Woodward 817-392-4458



Project Success

Contact: Officer Michael Kuzenka 817-253-3501



Fort Worth Citizens Fire Academy

Contact: Public Education Section 817-392-6862



C.A.P.A. - Clergy And Police Alliance

Contact: Officer Gabriel Guzman 817-991-0663



M.A.C. - Ministers Against Crime

Contact: Officer Tamelia Carroll 817-392-6225



Code Ranger - Fort Worth Code Compliance

Contact: 817-392-1234



Fort Worth Police Athletic League

Contact: Nestor Martinez 817-980-2720



Graffiti Abatement

817-392-2700

FORT WORTH®

MyFW

APP

My Fort Worth (MyFW) is the official app for residents and visitors to quickly and easily report issues to the City of Fort Worth.

Users can provide a brief description, pictures, and use a map-based location feature to submit issues like graffiti, potholes, or high grass.

Once submitted, the request will go directly to the appropriate team for a quick response.

The user can view the status of the request in the app and receive a notification when it is complete.

Working together to build a strong community.



<https://play.google.com/store/apps/details?id=gov.fortworthtexas.service>

Fort Worth One Address

Search One Address - Find Everything

City of Fort Worth

Search One Address, Find Everything

Search Street Address (123 Main St)

Search

Enter a City of Fort Worth, TX Street Address to look up Permit, Crime, Code Violations, and Other City data.

5650 E LANCASTER AVE

Search

Enter a City of Fort Worth, TX Street Address to look up Permit, Crime, Code Violations, and Other City data.

Location Data

- Nearby City Facilities
- Services
- Reference
- Neighborhoods
- Planning & Development / Zoning
- Code Enforcement

Neighborhood Profile Area

• NPA Name: SE2

Code Violations (as of 05/22/2023 6:39PM)

- 5700 E Lancaster Ave (~184 ft)
- 712 Weiler Blvd (~252 ft)
- 5605 E Lancaster Ave (~331 ft)
- 5701 S Hampshire Blvd (~410 ft)
- 5601 E Lancaster Ave (~439 ft)
- 5734 E Lancaster Ave (~442 ft)
- 814 Weiler Blvd (~493 ft)
- 5662 E Lancaster Ave (~77 ft)

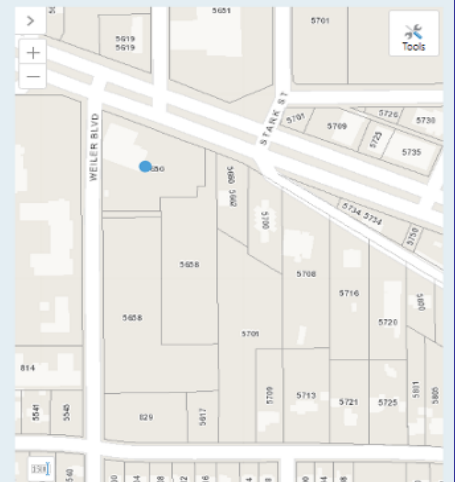
Permits (as of 05/23/2023 12:00AM)

- 5550 E LANCASTER AVE (~252 ft)
- 5550 E LANCASTER AVE (~252 ft)
- 5701 S HAMPSHIRE BLVD (~410 ft)
- 814 WEILER BLVD (~493 ft)

Crime Data (as of 05/21/2023 2:30PM)

- 5600 E LANCASTER AVE (~21 ft)
- 5600 E LANCASTER AVE (~22 ft)

5650 E LANCASTER AVE Map





<https://www.facebook.com/TexasChisholmTrailCrimePreventionAssociation>

Dinner and Auction
5:00 pm-9:00 pm
Christ Lutheran Church:
4409 Sycamore School Road
Fort Worth 76133



<https://www.facebook.com/profile.php?id=100064421783167>

Ticket Information: Single ticket \$15
Two tickets are \$25. Includes a BBQ Dinner
Please scan the QR Code:



Over 100 auction items: Staycations, Sea World/Six flags, TVs, food/drink baskets

The Texas Chisholm Trail Crime Prevention Association is a 501c3 organization dedicated to providing [Crime Prevention Training & \(TCOLE\) Certification to all Texas Law Enforcement Officers and Crime Prevention personnel at little or no cost.](#)

In addition, working with Diamond Wishes Children's Charity, TCTCPA supports

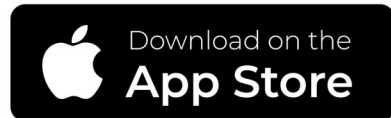
- ◆ Crafts with Kids at Cook Children's Hospital;
- ◆ Providing free "Homecooked" meals for families at the Ronald McDonald House;
- ◆ Supporting the Fishing with Foster Kids at Cabela's; and
- ◆ Working with various organizations with Special Needs adults.

MEMBER AGENCIES

Alvarado PD, Arch Angel Home Security, Archer County SO, Benbrook PD, Burseson PD, Cash America, Cedar Hill PD, Cleburne PD, Colleyville PD, DFW Airport DPS, Doordevil.com, Duncanville PD, Ellis County SO, Euless PD, Fort Worth COP, Fort Worth PD, Glenn Heights PD, Grand Prairie PD, Grapevine PD, Huckabee Architecture, Hurst PD, Keller PD, LoJack for Laptops, Mansfield PD, Methodist Health System PD, MetroStar Resources LLC, Nextdoor.com, Northlake PD, North Richland Hills PD, Pantego PD, Red Oak PD, Richland Hills PD, Roanoke PD, Saginaw PD, TCU PD, Tarrant County College PD, Tarrant County SO, Texas Health Harris Security, UT Arlington PD, Watauga PD, Waxahachie PD, Westworth Village PD, White Settlement PD, Wichita Falls PD

Get the FBI Child ID App

Put your child's safety in your own hands



The FBI's Child ID App

Putting Safety in Your Hands

A child goes missing every 40 seconds in America. Many never return home.

The FBI's new Child ID App can help.

Simply download the free FBI mobile application from the App Store on iTunes, add the latest photos of your child, enter key information about him or her, and update it regularly.

In the unlikely event that your child goes missing, you can quickly e-mail the photos and information to authorities. The app also includes safety advice and checklists for parents. And please be assured, no information about you or your child will be collected or stored by the FBI or iTunes.

Put your child's safety in your own hands. Download the FBI's Child ID App today.

FEDERAL BUREAU OF INVESTIGATION



CODE RED

Download the Code Red App

For Fort Worth specific emergency alerts, download the free Code Red app!

Download Now





Nextdoor is the private social network for your neighborhood.

Join Today
www.nextdoor.com
It's Free

FORT WORTH COMMUNITY CONNECT



The Fort Worth Fire Department is always looking for ways to improve the services we provide to our communities. We are excited to announce that we are providing a new program that allows us to protect our residents lives and property in even more effective ways. The program is Community Connect. It is a free, secure, and easy way for our communities to provide critical information about their households to our first responders. By providing information about you or your residence that you feel is important for our emergency response personnel to know about in the unfortunate event that there is an emergency, we can ensure you and everything you care about can be better protected.

- Fire Chief Jim Davis

[Fort Worth Community Connect](#)



Crime Stoppers hotline, 817-469-TIPS (8477), and website are operated by the Safe City Commission Crime Stoppers Call Center. The call center is staffed by off-duty public safety dispatchers and other trained personnel, who take calls and online submissions and then disseminate the tip information to the appropriate law enforcement agency for investigation. Each caller will receive a tip number to be used in all future correspondence.

Every tipster remains ANONYMOUS; callers do not have to identify themselves. A reward of up to \$1,000 will be offered to anyone who provides a tip that leads to an arrest for a crime or a criminal case cleared.

The City of Fort Worth is partnering with Deaf Link to provide the Accessible Hazard Alert System (AHAS) which will send accessible alert messages to registered resi-



dents who are Deaf, Blind, Hard of Hearing, or Deaf/Blind before, during, and after an emergency or disaster in the City of Fort Worth.

Fort Worth AHAS subscribers in an area affected by an emergency or disaster will be able to receive an accessible alert message in American Sign Language (ASL) and English voice and text. The alert message could include information about the emergency and what actions to take.

Fort Worth AHAS will send accessible alert messages to internet and video capable devices such as computers, cell phones, smart phones, tablet computers, and wireless Braille readers.

Prepare, Plan, and Stay Informed.

Go To <http://ftw.ahasalerts.com/Default.aspx> for more information and register to receive alerts

CITIZENS ON PATROL TRAINING SCHEDULE

**Contact Stephen Stous
@ 817-392-5955**



CONTACT
Officer
Nestor Martinez
817-980-2720

Nestor.Martinez@fortworthtexas.gov

#FORTWORTHSAFE



www.fortworthpd.com/Public/fort-worth-safe

Report It

Citizen Property Inventory System

Powered by LeadsOnline



Register your property at reportit.leadsonline.com

Safe. Secure. Free.

Knowing what you own – the difference between recovering and not recovering stolen property.

- General Public**
Keep a secure, online record of valuable property, accessible from anywhere. All for free.
- Law Enforcement**
Help law enforcement recover stolen property faster than before.
- Corporate Accounts**
Inventory tools, equipment, supplies, etc. Call 1-800-311-2656 for more about corporate accounts.

ReportIt is not a law enforcement function and does not automatically search for property that may have been lost or stolen. Please report any criminal activity to law enforcement immediately.

DCS-942L



S/N: ABCD123456789



H/W Ver.: A1 F/W Ver.: 1.01

**RECORD SERIAL NUMBERS,
TAKE PICTURES, MARK YOUR
PROPERTY, AND STORE IN A
SAFE PLACE**

